



OCIO Overview Metrics



Budget/Business/Process

Measures	Plan vs. Obligation (\$100K)	
	Dec	Jan
Program Support	\$4,373/\$4,484	\$6,538/\$6,538
IT Security	\$0/\$0	\$0/\$0
HPC	\$1,410/\$1,292	\$1,465/\$1,465

Overall Assessment		
Assessment Areas	Dec	Jan
Direct Bill Collections	G	G
e-Gov Collections	G	G
Property	Y	Y
Personnel	G	G

Personnel	Status		
	Nov	Dec	Jan
Deputy CIO	Announced	Selected	On-Board
FedRecruit	In work	In work	In work
Human Capital Plan	executing	executing	executing

Compliance Reporting	Status	
	Dec	Jan
Operational Analysis	G	G
Strategic IT Plan	G	G
Inventory of Web Sites	G	G
EVM Report	G	G
OMB IT Dashboard	Y	Y
FISMA Report	G	G

Transformation and Modernization

November	Perform	Sched	Cost
HPC (ARRA)	Y	R	G
PRC IT	G	G	G
NOAALink	G	Y	G
Unified Messaging	G	Y	G
Web Collaboration	N/A	N/A	N/A
Portal	N/A	N/A	N/A
Fee-For-Service	N/A	N/A	N/A

Homeland Security

Activities	December	January
# of employees covered under Emergency Notification System	20,000	20,000
# of High Systems Exercised (of 18)	Test process discussions	Initial planning
# of Moderate Systems Exercised (of 62)	Test process discussions	Initial planning

Balanced ScoreCard
OCIO adding architecture and cyber security metrics per DOC direction

HPC Operations

Boulder R&D HPCS			
Metric	Planned	Nov	Dec
Availability	95%	100%	100%
Utilization	70%	71%	79%
Gaithersburg R&D HPCS			
Metric	Planned		
Availability	95%	100%	100%
Utilization	80%	83%	80%
Princeton R&D HPCS			
Metric	Planned		
Availability	95%	99.2%	98.5%
Utilization	80%	88.7%	93%
Operational HPCS			
Metric	Planned		
Availability	99%	99.98%	99%
On-Time Gen	99%	99.99%	99%

IT Operations

Metro DC External Connections	Capacity	Dec	Jan	Notes
Commodity Internet Utilization	3.4Gb	73.38%	70.51%	Upgrade in final testing
Commodity Internet Availability		100%	100%	
Research Network Utilization	10Gb	25.55%	25.78%	
Research Network Availability		99.99%	100%	
Email				
	Capacity			
Total Messages	60M	29.0M	25.0M	
Spam	51M	22.7M	17.4M	69.6% SPAM
	Target			
Messaging Service Availability	100%	99.87%	99.87%	
Directory Service Availability	100%	100.00%	100%	
Blackberry Service Availability	100%	100.00%	100%	Includes Exchange Mail System
Calendar Service Availability	100%	100.00%	100%	
Application Availability				
	Target	December	January	
Grants Online	≥ 99%	99.8%	99.2	
Other Applications	≥ 97%	99.7%	99.4	
Enterprise IT Security				
Metric	End FY10	Jan 11	Notes	
POAM > 120 days overdue	127	259		