



Line Office AWIPS-National Weather Service OA Q3FY10 Quarterly Report – June, 2010



Current Qtr Customer Business & Strategic Results

Measurement Area	Indicator	FY-10 Baseline	2Q10 Actual Result	Comments
Strategic and Business Results	WPR System Benchmark	94.6 sec.	n/a	Measured with each major software release. None planned for FY10.
	Message Latency	60 sec.	n/a	
	Customer Satisfaction	86%	n/a	Measured once per year via customer survey.



Next Qtr Customer Business & Strategic Results

Measurement Area	Indicator	4Q10 Forecast Comments
Strategic and Business Results	WPR System Benchmark	No change expected
	Message Latency	No change expected
	Customer Satisfaction	No change expected



Risks, Issues, and Innovations

- Innovation: AWIPS is undergoing a re-architecture of the software baseline in order to better support NWS operations and future needs
- Risk: Keeping the existing baseline performing at an operationally acceptable level while completing the testing associated with the new software architecture.



Planned & Actual Expenditures (FY10) (\$K)

Milestone	Planned Cost	Actual Cost	Variance
1 st Quarter	\$723.0	\$724.0	\$1.0
2 nd Quarter	\$12,815.1	\$1,904.4	(\$10,910.7)
3 rd Quarter	\$31,863.9	\$5,024.8	(\$26,839.1)
4 th Quarter	\$31,873.9		



Red = Management attention required



Yellow = Potential management action required



Green = Necessary and on-track