

**PAPERWORK REDUCTION ACT  
DOC/NOAA CUSTOMER SURVEY CLEARANCE SUBMISSION  
OMB CONTROL NUMBER 0648-0342**

This form should be used if you are submitting a collection of information for approval under the NOAA customer survey clearance assigned OMB control number 0648-0342. Mail this form, responses to the supplemental questions, the collection instrument, and any additional documentation to: **Office of Information and Regulatory Affairs, Office of Management and Budget, Docket Library, Room 10102, 725 17<sup>th</sup> Street NW, Washington D.C. 20503**

If the collection does not satisfy the requirements of the program clearance, you should follow the regular PRA clearance procedures described in 5 CFR 1320.

NOAA Subagency \_\_\_\_\_

Title (Please be specific) \_\_\_\_\_

Burden Hour Estimates

Number of respondents \_\_\_\_\_

Total Burden Hours \_\_\_\_\_

Hours per response \_\_\_\_\_

Cumulative Burden Hours  
under Program Clearance \_\_\_\_\_

Agency Contact (*person who can best answer questions about the content of the submission*)

Name \_\_\_\_\_

Phone \_\_\_\_\_

Certification: The collection of information requested by this submission meets the requirement of the OMB approval for OMB control number 0648-0342.

\_\_\_\_\_  
Signature of Program Official

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of NOAA Paperwork Clearance Officer

\_\_\_\_\_  
Date

\_\_\_\_\_  
OIRA

\_\_\_\_\_  
Date



## **B. COLLECTIONS OF INFORMATION EMPLOYING STATISTICAL METHODS**

**1. Describe (including a numerical estimate) the potential respondent universe and any sampling or other respondent selection method to be used. Data on the number of entities (e.g. establishments, State and local governmental units, households, or persons) in the universe and the corresponding sample are to be provided in tabular form. The tabulation must also include expected response rates for the collection as a whole. If the collection has been conducted before, provide the actual response rate achieved.**

**2. Describe the procedures for the collection, including: the statistical methodology for stratification and sample selection; the estimation procedure; the degree of accuracy needed for the purpose described in the justification; any unusual problems requiring specialized sampling procedures; and any use of periodic (less frequent than annual) data collection cycles to reduce burden.**

**3. Describe the methods used to maximize response rates and to deal with nonresponse. The accuracy and reliability of the information collected must be shown to be adequate for the intended uses. For collections based on sampling, a special justification must be provided if they will not yield "reliable" data that can be generalized to the universe studied.**

**4. Describe any tests of procedures or methods to be undertaken. Tests are encouraged as effective means to refine collections, but if ten or more test respondents are involved OMB must give prior approval.**

**5. Provide the name and telephone number of individuals consulted on the statistical aspects of the design, and the name of the agency unit, contractor(s), grantee(s), or other person(s) who will actually collect and/or analyze the information for the agency.**