



*Service. Partnership. Commitment.
Where Business and IT Connect.*

www.NOAALink.NOAA.gov

The NOAALink program will acquire information technology product and service solutions for the National Oceanic & Atmospheric Administration and other bureaus and offices of the Department of Commerce. The program seeks to achieve economies of scale, standardization, and comprehensiveness in a secure, reliable, and robust operating environment.

The mission, of NOAALink, is to provide an innovative and strategic acquisition enterprise focused on efficient and cost-effective delivery of IT products and services throughout DoC and NOAA.

The NOAALink contract awardees shall assist NOAA in meeting its mission needs by providing services in the following IT Management Component areas:

Management Component	Service Areas
Strategic Management	<ul style="list-style-type: none"> Decision Support Enterprise Architecture Services Project Management Support
Customer Care	<ul style="list-style-type: none"> End-User Service Center Services Desktop Management Services Communication and Collaboration Services
Infrastructure Management	<ul style="list-style-type: none"> Data and Voice Network Services Data Center Services Application Management Services
Business Management	<ul style="list-style-type: none"> Strategic Sourcing Catalog Services Training/Professional/Consulting Services Special Projects
Information Security and Risk Management	<ul style="list-style-type: none"> Security Services Continuity of Operations and Disaster Recovery

It is expected that the utilization of NOAALink to procure both products and services shall allow the organization to realize the following

- An acquisition processes that are adaptive, highly responsive, fast and cost-effective
- Systems Integration & Engineering to transform the acquisition of IT products and services
- Rationalized Resources: Reduce contract spending by 10% by FY 2013
- Increased transparency across acquisition, IT and budget
- Organizational standardization of processes across NOAA
- A fully implemented enterprise architecture
- Enhanced evaluation of Return on Investment(ROI)

Questions on NOAALink can be sent to noaalinkqa@noaa.gov